

THUNDERBOLT™ 3 TO 10 GBPS RJ-45 ETHERNET ADAPTER





Please make sure your Thunderbolt™ drivers and software are already installed on your computer. This adapter will not work with a standard USB Type-C port. The following screenshots may vary depending on the version of your operating system and Thunderbolt™ software.

WINDOWS 10

1-A few seconds after connecting your Sabrent adapter for the first time, pop-up message will appear. Click "**OK**" to open the Thunderbolt™ software.



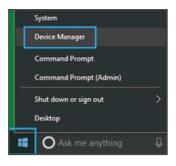
2-Select "ALWAYS CONNECT" to authorize your new device to be seen by Windows, then click "OK." This is a crucial one-time step. If you don't choose ALWAYS CONNECT, you will be prompted to answer this very same question every time you connect this device.

Moreover, if you reboot your system, you computer will not automatically see your device, **SO MAKE SURE TO** select the "**ALWAYS CONNECT**" option.

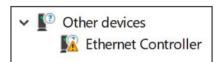
TH-S3EA USER MANUAL



3-Now you need to open your **DEVICE MANAGER** and have Windows 10® automatically download and install your device's driver directly from Microsoft's servers. Press the Windows key + X or right-click on **Start** to open the Power User Menu. Select **Device Manager** from the menu



4-You will find there is an exclamation mark below the **OTHER DEVICES** section



TH-S3EA USER MANUAL

SABRENT

5-Right-click on the Ethernet Controller device that has the YELLOW EXCLAMATION mark and THEN click "Update Driver Software"

Select "Search automatically for updated driver software." Windows® will search for the best applicable drivers and install them for you. Click "OK" when the drivers are found to allow

Windows® to complete the install.

6-Wait for the "Windows has successfully updated your drivers" message and you are done.

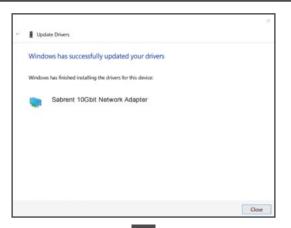
You can close the window **ONCE** it has finished.





ATTENTION

For this step to work, your Windows® has to be set to receive **AUTOMATIC DRIVER UPDATES**





MAC OS

To verify the successful installation of your **Sabrent** adapter, follow the steps below:

1-Click on the Apple logo on the upper left corner and open **About This Mac**

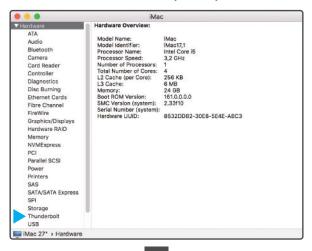


2-Click on System Report





Scroll down and click Thunderbolt to see your newly installed Sabrent adapter



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Please contact our Technical Support Team for additional troubleshooting

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